



## Things to Know When You Sign Up to be a VOLUNTEER

You are not guaranteed assistance. Help depends on if there is a Snow Angel who has signed up near you. UA CARES and the UA Commission on Aging works closely with the community to do the best volunteer recruitment and outreach we can.

We will notify you when you are matched with a volunteer by email or phone call

### Once matched with a resident:

- You will be provided with the name and phone number of the resident.
- The resident will be provided with your name and phone number.
- It will be responsibility of you and your resident to communicate with each other to coordinate when shoveling will take place.

### Please remember:

- You may not be assigned to help a resident immediately. Residents request help throughout the winter season. You may be assigned immediately, a few weeks after you sign up or later during the winter.
- We ask that you help your resident as soon as you are able and within 24 hours of the end of a snow event.
- If your resident wishes you to salt their walkways, sidewalk and/or driveway, they are expected to have salt available.
- A volunteer waiver form needs to be completed before you volunteer.

Please contact **Christine Leyshon, UA CARES Coordinator** (614) 583-5352 as soon as possible if you are unable to assist your assigned resident at anytime.